

2010 Troop Cookie Manager Evaluation

Troop Cookie Manager _____ Troop # _____

Service Unit _____ Troop Level: Da Br Jr Cad Sr Amb

The information you provide is critical to the improvement of the Girl Scouts Heart of the South Cookie Sale. YOU make the sale happen and every evaluation will be read! Feel free to attach additional comments to this form.

Training

1. Is this your first year as Troop Cookie Manager? Yes No If no, how many years? _____
2. How did you receive your training?
_____ I Attended Service Unit Cookie Training
_____ One-on-one or small group training
_____ No training
3. Did your troop leader attend training with you? Yes No
4. Rate your Training: Poor 1 2 3 4 5 Great
5. What suggestions do you have for next year's training? _____

Materials

6. Rate the Materials: Confusing 1 2 3 4 5 Easy to understand
7. What was most helpful? _____
8. Are there any forms/procedures that you would like explained differently/better? Yes No
If yes, please specify _____

9. Did you visit the Little Brownie Baker's web site? Yes No
If yes, what was valuable? _____
10. Did you use eBudde? Yes No
If yes, rate: Confusing 1 2 3 4 5 Easy to understand
If no, please explain why: _____

11. Did you use eBudde to submit your cookie and incentive orders? Yes No
If no, please explain why: _____

Working With your Troop

12. Did your Troop set a goal? Yes No
If yes, did you meet your goal? Yes No
13. How will your cookie proceeds be spent? _____
14. Rate the troop's parent participation in the sale? Poor 1 2 3 4 5 Great

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Distribution

15. Was your Service Unit initial cookie order pick-up:

On time? Yes No

Organized? Yes No

Order correct? Yes No

Any suggestions? _____

Booth Sales

16. Did your troop participate in booth sales? Yes No

17. Did you use the eBudde Booth Scheduler? Yes No

If yes, rate: Confusing 1 2 3 4 5 Easy to understand

If no, please explain why: _____

18. How many cookie booths did your troop have? _____

19. Where did you order booth sale cookies? (circle one) Pre-order Cookie Cupboard Both

20. Any suggestions of new booth locations? _____

Cookie Cupboards

21. Were additional cookies for booth sales easy to obtain? Yes No

22. Which cupboard(s) did you visit? _____

23. Did you encounter any problems? Yes No

If yes, explain: _____

24. Rate the quality of service you received: Poor 1 2 3 4 5 Great

Customer Service

25. In our ongoing effort to serve you better, please rate each of the following people that you had contact with during the cookie sale. If you did not have contact with them select "N/A".

Service Unit Cookie Sale Manager N/A Poor 1 2 3 4 5 Great

Council Staff N/A Poor 1 2 3 4 5 Great

Cookie Cupboard N/A Poor 1 2 3 4 5 Great

Comments: _____

Other

26. Would you do this job again? Yes No Undecided

27. Additional Comments: _____

Please return evaluation with final paperwork by March 24

THANK YOU!!!